

# Resident Questions for Housing Area Panel

Reference Number: C2.1

<b>Department</b>	Highways
<b>Date question raised</b>	23/08/22
<b>Date of Area Panel</b>	11/10/22
<b>Area in city</b>	Central Area
<b>Star rating applied by residents</b>	2 Star
<b>Deadline for officer response</b>	19/09/22
<b>Name of officer responding</b>	Justine Harris
<b>Officer job title</b>	Head of Tenancy Services

## Resident Question

<b>Title of Question</b>	Poor State of Pavements: Local Improvements
<b>Issue:</b>	At the August Area Panel there was an item about the dangerously poor state of repair of pavements around Somerset Point, Essex Place and Warwick Mount, especially around Montague Street. The response from officers picked up on a point about vehicle obstruction but did not address the main concern, which was about when work will be done to make the pavements safe and useable.
<b>Background:</b>	
<b>Action requested by residents:</b>	Request information on when work will be done to improve the pavements and pedestrian access around Montague Street.

## Officer Response

<b>Officer contact details:</b>	Stacey Hollingworth – Highway Strategic Asset Manager
<b>Officer Response:</b>	<p>The footway budget for this year is extremely low. Due to the restricted level of funding available for the renewal of footways, we are only able to undertake safety and on a worst first basis.</p> <p>Whilst I understand the frustration, there are many locations in the city where the footways are in a much worse condition and therefore funding must be prioritised for these.</p> <p>There is only sufficient budget each year to renew approximately 10 footways when there are 2500 roads within the City. Essex Place, Warwick Mount and Montague Street are not on our current surface renewal</p>

	<p>programme for 2023/24 based on the current condition compared to others across the city.</p> <p>We will however continue to inspect this area on a regular basis as part of our routine safety maintenance and if the situation should change then reactive maintenance will take place, as it did in February of this year.</p>
<b>Action:</b>	These roads have been noted for consideration as part of future works programmes and routine safety maintenance will continue as per the existing arrangement.
<b>Start date:</b>	13/09/2022
<b>End date:</b>	Routine safety maintenance is ongoing